



## Service: Managed Services

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### Introduction

Its managed network offering makes **Network Integration Services** (NIS) ideally suited to provide end-to-end implementation and management of the entire network infrastructure. This enables clients to leverage a secure, outsourced, state-of-the-art data center with remote access for continuous network operations. NIS provides a wide variety of managed network services, ranging from simple monitoring and alerting to complete network service outsourcing.

A managed network environment eliminates the steep capital investment requirements and ongoing maintenance costs of a typical enterprise network. NIS provides bandwidth, physical security, server management, storage, network security, and monitoring and management services through an outsourcing arrangement.

### Featured Services

#### LAN, WAN and Remote Access

NIS can manage and monitor networks on-site in its own data center or remotely, acting as a Tier 1, 2 and 3 network operation center to small and large organizations. Continuous monitoring assesses network performance, ensuring that service levels are being met. Proactive reports detail operations for a comprehensive view of network systems to ensure that the customer's network is performing and meeting current and future demands.

#### Data Storage and Management

NIS provides data center operations and database hosting solutions for data storage, retrieval and management. NIS uses best-of-breed technologies to execute interactive or online backup and restore, archival and retrieval of data, and migration and remote sharing of critical data.

#### IP Services

NIS provides real-time data and voice communications between company sites, leveraging next-generation networks to achieve costs savings. NIS provides network design, implementation and management of LANs, WANs and VPNs, utilizing best-of-breed hardware to include gateways, softswitches or media servers for an end-to-end IP network solution.

## **Security**

NIS hosting services are Tier 1 and 2 secure facilities to include redundancy and continuity services that prevent interruption of mission-critical services in the event of a business disaster or technical failure.

## **Monitoring and Reporting**

From archiving to security and disaster recovery, NIS monitors operations throughout the network, providing essential system administration operations. NIS provides complete reporting and performance analysis compiled from monitored and collected real-time data.

## **Operations**

NIS can manage technology operations across multiple locations and provide the most comprehensive solutions for facilities management, system administration, maintenance and troubleshooting. Infrastructure outsourcing effectively manages all system operations while providing superior technology infrastructure.

## **Outsourcing**

NIS outsourcing capabilities, industry expertise and engineering experience helps drive infrastructure transformation throughout the enterprise. Infrastructure outsourcing provides a great means of IT cost reduction and capital preservation, as well as supporting the client's growth and changing technology needs.

## **Support**

NIS' managed network solutions provide 24/7 network support, including Web-enabled and desk-side support, help desk services, and telephone and voicemail systems support. NIS offers structure service packages to serve the needs of businesses at any location.

## **Business Benefits**

- Premium network operation services
- Growth support through a flexible, scalable network
- Cost effective
- Continuous operations

- Secure, private access
- Complete reporting and performance analysis