



Service: Technology Outsourcing

Introduction

Technology outsourcing enables companies to leverage leading-edge technologies and business-critical applications while controlling development costs. NIS boosts its clients' strategic capabilities by implementing a comprehensive outsource solution based on business priorities and the existing IT environment. **Network Integration Services (NIS)** infrastructure outsourcing delivers continuous availability, best practices and IT performance monitoring. The NIS approach to infrastructure outsourcing integrates high performance technology and engineering skills with managed service levels to achieve a reliable infrastructure solution.

Featured Services

Taking advantage of NIS's vast infrastructure services inventory, businesses can outsource a diverse combination of IT processes and projects. As a trusted outsource provider, NIS partners with each client to assess IT processes that support the client's business and guides clients on attaining the best service levels and cost benefits. NIS evaluates and defines the system environment, developing recommendations for outsourcing initiatives, and helping customers balance development risks and gain the highest returns.

Communications

NIS provides planning, design and analysis, implementation, migration and ongoing management for voice and data network communications within and between client locations. A state-of-the-art data center hosts advanced system and network architecture, consisting of server and database administration, storage, security, real-time monitoring, network management, continuous system maintenance, data back-up and performance reporting. NIS delivers convergence of voice and data networks, optimizing network resources, management and administration.

Data Backup and Restore

Clients depend on NIS's reliable, security-rich offsite hosting facility for data backup, restoration and storage management. NIS's data outsourcing services provide solutions for storing, retrieving and managing rapidly growing data, as well as continuity services to prevent interruption of mission-critical systems.

Storage Management and Monitoring

NIS explores strategies for managing availability in a multi-platform environment and integrates data center class servers to meet high availability and expandability requirements. NIS conducts a detailed storage assessment and analyzes critical systems to consolidate and manage storage devices.

Security

NIS provides proper redundancy, scalability and security in every network solution, working closely with management to develop strategies and criteria to protect businesses from loss of data or critical business resources. Outsourced security services include firewall management, intrusion detection, identity management and security policy.

Business Process

With NIS, clients can leverage business process outsourcing to achieve optimal performance in critical systems at reduced costs. Services include hosting 24/7 operations, facilities management, systems administration and management, maintenance, basic troubleshooting, system user administration and hardware maintenance for numerous platforms.

Business Benefits

- High degree of flexibility
- Optimized resources
- Increased productivity
- Level operational costs and protection of IT investment
- Focus on core competencies